

Guide to BMO Nesbitt Burns Gateway[®] Two-Step-Verification Process

BMO Nesbitt Burns

This Guide provides the steps required to navigate the Two-Step-Verification (“TSV”) process when Gateway requests verification of your identity.

Note: If you require information on registering for the Two-Step Verification Security System process, please ask your BMO Nesbitt Burns Investment Advisor for a copy of the Guide to BMO Nesbitt Burns Gateway[®] Registration for New Clients.

If you experience any issues navigating the TSV process, require guidance or have questions, please contact your Investment Advisor or call our Helpdesk at: 1-877-873-7664 (EN) / 1-877-873-7665 (FR).

Two-Step-Verification Process

Navigate to: <https://gateway.bmonesbittburns.com/client/>

1. Log in to Gateway

1. Enter your **Custom User ID**;
2. **Permanent Password**;
3. And select **Sign In**.

Secure Sign In to BMO Nesbitt Burns

User ID: Kdemo5555

Remember me

Password: *****

Forgot Your Password?

Select your start page (optional): Home

Sign In

2. Requesting A TSV Code to Access Your Gateway Account

At times, Gateway will navigate to the **Two-Step-Verification** page, rather than directly accessing your account.

When you are asked to verify your identity, you'll need to select how you wish to receive the **Verification Code**.

You will have the option of receiving your code through one of the following:

- a. Your Registered Phone Number;
- OR**
- b. Obtain a code by contacting the Gateway Helpdesk.

Three, help us confirm your identity.

To help ensure access to your account remains secure, we need to verify your identity.

Select whether you want us to text or call you with a verification code*. Then, select the number you want us to use to send the verification code, and click **Request code**.

*****7777

If you don't have access to the numbers above, please select from the options below.

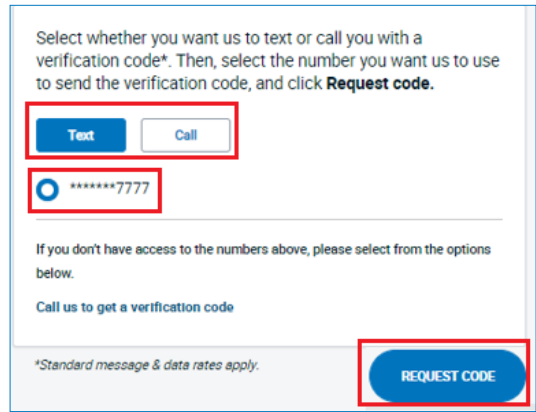
*Standard message & data rates apply.

REQUEST CODE

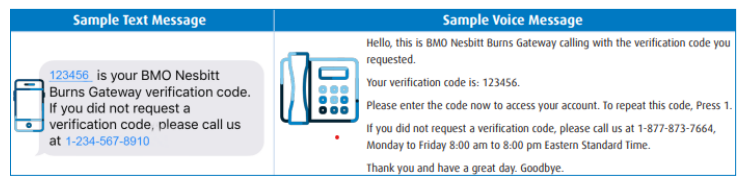
3. Verification by Selecting a Registered Phone Number

If you've selected to receive your verification code using a Registered Phone Number:

1. Select either **Text** (SMS) or **Call** (audio call);
2. Select a phone number from the list of numbers you previously registered; and
3. Click **REQUEST CODE**.



If you selected **Text**, then you will receive the code in a SMS text message.
If you selected **Call**, then you'll receive the code through an automated telephone call.



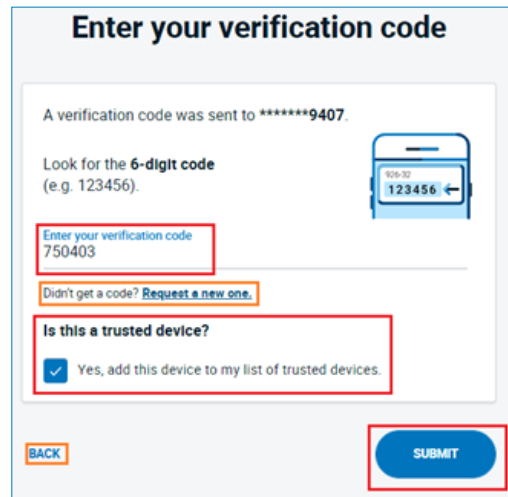
4. Submitting the Verification Code

Once you've received the code, enter it and click **SUBMIT**. Once you've submitted the code, you'll have full access to Gateway.

Note: You have the option to register your device and/or Internet browser as a **Trusted Device**. By doing so, you will not be asked for a verification code as often when using the **Trusted Device**.

5. Requesting another code

If you did not receive a verification code, you are able to request another code by selecting **Request a new one** or by clicking **BACK** and selecting a new number and/or delivery method.



Questions?

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